

How are the Duty and Tax charges calculated?

When sending goods to Sri Lanka the shipper has to provide a commercial invoice declaring the value of the goods. This is converted into Sri Lankan Rupees by dividing the value by the appropriate exchange rate, which is set by Inland Revenue and Customs. The cost to transport the goods to the Sri Lankan border, insurance and other costs (if applicable) are then added to the value of the goods. The subsequent total is known as the Customs value.

Customs Duty is assessed on the Customs value, at the appropriate rate for the declared commodity. Certain commodities will also be subject to other charges such as excise duty, taxes and levies. The Duties and other charges (if applicable), the remaining cost of transport from the Sri Lanka Border to the consignee's premises and a VAT Value Adjustment amount, which is periodically agreed with

Customs, are then added to the Customs value. The subsequent total gives the VAT values. VAT is calculated on this figure at the current rate at the time of release. To review the calculations, see the Supplementary Declaration attached, which accompanies our invoice.

The package was a gift, why have I been charged?

Your package must meet the Customs gift criteria:

1. It must be sent directly from person to person (the sender must be a private individual and consignee must take delivery at a private address). If the package is shipped by a third party directly rather than by the sender then the gift criteria are not met.
2. The total value must not exceed 15000 Rupees per person.
3. Ensure the word "GIFT" is marked on the Air Waybill and commercial invoice.
4. The gift must be sent free of charge and be of an 'occasional nature'.
5. Items containing alcohol and tobacco will incur Excise Duty.
6. Items containing food may still need to have additional documentation and be subject to further checks which could give rise to additional charges.
7. All items must be itemized with their own full description and value.

NB. Sri Lanka Customs make the final decision on all import classifications.

For Customs gift criteria please visit <http://www.customs.gov.lk/> as these criteria is subject to change.

I purchased these goods on the Internet, why have I been charged?

Duty and Tax may be levied on shipments coming from outside of Sri Lanka. If you purchase products via the Internet you must make sure you read the terms and conditions set by your shipper. In the majority of sales, the consignee is responsible for paying import charges. The majority of companies today advise their customers of possible local import charges at the time of the sale.

The goods were second hand, why have I been charged?

Sri Lanka Customs assess Duty/Tax charges based on whether the goods are entering Sri Lanka and give rise to a Duty/Tax liability, regardless of age or previous ownership. If you purchase antiques or original artwork there is a reduced rate of VAT where the goods meet the correct criteria.

Additional Information

Ancillary Service Clearance Fees

FedEx offers standard customs clearance. However, we also offer a comprehensive range of value-added solutions when your shipment has special clearance needs. We arrange and prepare the related paperwork to facilitate the clearance such as the Customer Declaration form, ePhyto and NMRA certifications. If you require further details, please call 0114 522 222.

Payment Options

Online Banking

For LKR Transfers.

Registered Company Name : Advantis Express (Pvt) Limited.
Bank Name and Branch : Commercial Bank of Ceylon PLC,
Kollupitiya Branch.
Bank Address : No.285, Galle Road, Colombo 03.
Bank and Branch Code : 7056 - 011.
Account Number : 1107418001
Bank Swift Code : CCEYLK LX

For USD Transfers.

Registered Company Name : Advantis Express (Pvt) Limited.
Bank Name and Branch : Hatton National Bank PLC,
Kollupitiya Branch.
Account Number : 115910093001
Bank and Branch Code : 7083 - 115
Bank Swift Code : HBLILK LX

And send an e-mail to:

recoveries@fedexlk.com, accounts@fedexlk.com with the payment advice.

Internet Banking

To make a payment, please use the below link to make the payment.
<http://128.199.24.144/payment>

And send an e-mail to recoveries@fedexlk.com, accounts@fedexlk.com)

Credit Card

Please call FedEx Customer Service on 0094 11 4522 222 or You can pay at the delivery point by using credit or debit card.

Cheque

Cheque should be written in favor of "Advantis Express (Pvt) Limited".
And send an e-mail

recoveries@fedexlk.com, accounts@fedexlk.com)

Contact Information

<http://www.mhe.lk/#/home>

For further assistance, call FedEx Customer Service on: 0094 11 4522 222 or e-mail: cs@fedexlk.com

All information is correct at time of printing and Advantis Express FedEx licensee of Sri Lanka accept no responsibility for information relating to third party contact details changing without prior notice. Sri Lanka Customs make the final decision on all imports.



Duty Taxes

A Guide to your
Duty and Taxes Invoice

Introduction

The Duty & Taxes invoice you have received indicates that FedEx has imported a shipment into Sri Lanka, on your behalf, which has been subject to import charges., which FedEx paid on your behalf to speed up your delivery.

These charges have been invoiced to you because either the shipper of your goods has indicated '*Bill Recipient*' or '*Bill Third Party*' on the FedEx International Air Waybill for Duties and Taxes, or the shipper has not indicated any chosen billing option for Duties/Taxes and therefore the default billing option is '*Bill Recipient*'

FAQ'S

I paid tax when I bought this item, why do I have to pay more?

Goods purchased from outside of Sri Lanka may be subject to tax charges from the originating country and the shipper may charge you for this. If this is the case, Sri Lanka Customs import charges will still be levied when the goods enter the Sri Lanka, as this is a separate charge.

I believe the shipper paid for all charges relating to this shipment?

Duty/Tax charges are not assessed until the shipment is entering Sri Lanka. If your shipper has advised you they have paid FedEx for these charges, in the majority of cases the charges they have paid relate to the transportation charges and not Duty/Tax charges.

I pre-paid duty/tax charges before my goods were delivered, do I have to pay more?

If you were contacted by FedEx prior to delivery and made pre-payment of import charges then there may be more to pay. Equally, if you have over paid, FedEx will refund the difference. The reason for the difference is that at the time of import you are charged an estimated figure. This figure is subject to change as it is calculated prior to your shipment being assessed by Sri Lanka and Customs.

If the amount on this invoice is different to the amount you pre-paid then please call FedEx on 0094114522222.

NB. Sri Lanka Customs make the final decision on all import charges.

I am a temporary visitor to Sri Lanka, do I still have to pay import charges?

If you are a temporary visitor then please call FedEx on 0094114522222. You will need to pay the import charges, but you may be entitled to claim the charges back when you leave Sri Lanka depending on the individual circumstances.

Do I have to pay for samples?

Samples can be imported into Sri Lanka without Duty/Tax charges being levied if they meet all of the following Customs conditions:

1. Can only be used as samples.
2. Are of a negligible value.
3. Intended to obtain orders for the type of goods represented.

The commercial invoice and any other paperwork provided with the shipment must declare this information to enable Customs to make the appropriate entry. Trade samples can be cleared under No Foreign Exchange (NFE) basis after obtaining the approval from the Director/Deputy Director (Declaration). But, the relevant duty and other levies for the trade sample should be paid to Customs before such goods are cleared from the customs.

I want to reject this shipment how do I do this?

To be classed as a rejected import your shipment must comply with the following Sri Lanka and Customs criteria:

- The goods are defective, were damaged before clearing Customs or do not comply with the supplier's terms and conditions of the contract.
- All claims must be made before the goods are returned or destroyed.
- All claims must be made within 03 months of the original entry to Customs.

Please note: FedEx will require any duties and taxes to be paid in full and you will need to process a claim directly with Customs.